

## AT THE TRAVEL AGENCY / AT THE HOTEL

### WHO SAID WHAT?

You are likely to hear the following expressions at a travel agency or at a hotel. Read them carefully and decide who said them, the customer, the receptionist, the travel agent or either one of them?

*It's very good value for money.*

*I'd like to book a room for two people, please.*

*How long are you planning to stay?*

*Good morning!*

*Can I help you madame?*

*Let me see...*

*We'd rather travel in the night.*

*Have a nice day.*

*I think we've got what you need.*

*Here we are.*

*What kind of trip are you thinking about?*

*The price of the room is £50 per night.*

*This package includes the trip and the accommodation.*

*When are you planning to leave Spain?*

*I like it. I think I'll take this offer.*

*Have you got a single room with a private bathroom?*

*We're looking for something cheap. We are students and we haven't got much money.*

*How would you like to pay? Cash or credit card?*

*Would you like to stay at a B & B?*

*Can I pay by Visa?*

*If you go to Bermuda it will rain all the time.*

*My parents went to Paris last Autumn and they enjoyed the trip very much.*

*You'll be flying direct from Málaga on Iberia flight.*

*Good bye. Call back again, sir.*

*I'm sorry, we don't accept credit cards.*

*Could you give us a ring at 7:30 tomorrow morning?*

*I'm sorry we're full up until next week.*

*You must check in one hour before the departure time.*

*I know it's a bit expensive but it's a lovely room.*

*Where exactly would you like to go?*

*Is the transfer from the airport to the hotel included in the price?*

Now work in groups with one or two other partners. Imagine you are at a travel agency or at a hotel. Write and practise your own dialogue. See if you can use any of the expressions above.